

Case Study – Further Education and Skills

Roma Jagat

What made you choose this programme?

I've always wanted to be a Teaching Assistant in a primary school and I never had the opportunity in my home country, so I grabbed it here. I started learning at Derby Adult Learning Service (DALs) in 23/24 learning English on a Family Learning programme in partnership with a local primary school. I then progressed onto Level 1 Functional Skills English and achieved this. In 24/25 I achieved various Tailored Learning Maths courses and Level 2 Functional Skills English.

Then this year in 25/26, I did the NCFE Cache Level 1 Preparing to Work in Schools course alongside Level 2 Functional Skills Maths. I have recently completed and achieved them both.

What was your experience like during the course?

I've learnt about child development, healthy eating and how important child safety is. This has helped me within my volunteer role as a teaching assistant (TA) in a local school.

Learning Maths and English has helped me a lot and helped me prepare for employment, as I now know what is expected of me in the workplace as a TA.



The positivity and encouragement from the teachers has given me the confidence and belief that I can achieve my dreams.

What challenges did you overcome during your learning journey?

I never had the opportunity in my home country to learn, so my experience of where I've come from and where I am going now proves that anyone can do it!

What impact has this course had on you?

I didn't feel work ready before I started the course and learning at DALs has increased my confidence and I now feel ready and prepared for work.

The courses have given me the skills and confidence to work as a volunteer Teaching Assistant in a Year 1 class in the local primary school that I started learning English in, and I volunteer there 3 days per week. I'm excited to start the Level 2 Teaching Assistant course in September 2026, to fulfil my dream of working as a Teaching Assistant in the UK.

Would you recommend this course to others?

Being in a learning environment has built my confidence. You have to take that step, make a start and grab the amazing opportunities given to you.