

The Mayor's Transport Plan

Feedback Questionnaire: Individual

Before you complete this questionnaire, please read the supporting information in the Mayor's Transport Plan Discussion Document.

We'd like your feedback on the emerging principles of the Mayor's Transport Plan, as well as your experiences of using our transport network. Understanding the challenges you face and your aspirations for the future of transport in our region will help shape improvements that matter. So, your input is vital to informing the next stages of the development of the Plan. All responses will be anonymous, and you will not be identified.

The questionnaire should take 5 to 10 minutes to complete. The first two sections of this questionnaire explore the ambition, goals, and key policies of the Mayor's Transport Plan. Section 3 focuses on your views of what the Plan should prioritise and the travel challenges you experience across the EMCCA region. Section 4 gathers feedback to help improve the region's bus network. The final, optional section helps us understand the reach of this survey and supports our Equality Act 2010 obligations.

EMCCA collects and processes data in accordance with the UK GDPR and Data Protection Act 2018. The data we obtain from you as part of this questionnaire will be used for the purposes of informing the Mayor's Transport Plan and Bus Service Improvement Plan. Completion of this questionnaire is entirely optional and based on you providing consent to share your data with EMCCA. Please note, EMCCA are working in conjunction with ITP / Haskoning to develop the Mayor's Transport Plan, including the consultation and questionnaire. For more information on how we handle and process your data, please see EMCCA's **Privacy Policy**:

www.eastmidlands-cca.gov.uk/governance/privacypolicy

Question 1: Please tick to confirm that you have read and understood the above privacy notice. Please note that if you do not tick this box, we will not be able to retain any personal data included in your responses.

☐ Yes, I have read and understood the privacy notice

Question 2: How are you responding to this questionnaire?

☐ As an individual

☐ On behalf of, or as a representative of, a business or organisation. If you are responding on behalf of an organisation, please complete the questionnaire for organisations.

Section 1: The aim of the Mayor's Transport Plan

See the "Aims" section in 'The Mayor's Transport Plan – Discussion Document' for information to help you answer the questions in this section.

Question 3: To what extent do you agree or disagree that the following statement conveys an appropriate level of ambition for the Mayor's Transport Plan?

By 2040, communities in the East Midlands will benefit from reliable, inclusive and sustainable connectivity through integrated transport and high-quality digital infrastructure, broadening access to opportunity and reducing reliance on private cars, while driving investment across the region.

- ☐ Strongly agree
- ☐ Agree
- ☐ No view / not sure
- ☐ Disagree
- ☐ Strongly disagree

Question 4: Please rank the four strategic themes of the Mayor's Transport Plan in order of your agreement, with 1 being the theme you most strongly agree with and 4 being the one you least agree with:

- ☐ To increase modal choice (the choice between transport types: car, bus, train, bicycle, walking)
- ☐ To better connect communities
- ☐ To create greater economic opportunity
- ☐ To protect our environment

Question 5: Is there anything more you would like to tell us about the ambition for the Mayor's Transport Plan? Are there any aims or goals you would change, add or remove?

Section 2: Key policies to deliver the Mayor's Transport Plan

Analysis of the issues, challenges and opportunities facing the EMCCA region has helped to shape the direction of the Mayor's Transport Plan and its policies. This has resulted in the emergence of a set of 22 policies sat within seven goals. These define the key areas of focus for the Plan, which have been developed in collaboration with the constituent authorities.

See the "Key Priorities" section of 'The Mayor's Transport Plan – Discussion Document' for information to help you answer the question in this section.



To what extent do you agree or disagree that the goals detailed below are important to you?

Question 6: GOAL 1: STRENGTHENING AND EXTENDING THE PUBLIC TRANSPORT NETWORK

Strengthen and expand public transport by making it more accessible, reliable, and affordable. A user-friendly system, with seamless connections between different travel modes.

- ☐ Strongly agree
- ☐ Agree
- ☐ No view / not sure
- ☐ Disagree
- ☐ Strongly disagree

Question 7: GOAL 2: SUPPORTING ACTIVE, HEALTHY AND VIBRANT PLACES

Create safe, attractive networks for walking, wheeling, and cycling, that are fully integrated into transport systems. Support people with training and information.

- ☐ Strongly agree
- ☐ Agree
- ☐ No view / not sure
- ☐ Disagree
- ☐ Strongly disagree

Question 8: GOAL 3: CONNECTING COMMUNITIES & NEW HOMES

Design well-connected places with quality public spaces, shared transport options, and sustainable travel links that bring people closer to services and opportunities.

- ☐ Strongly agree
- ☐ Agree
- ☐ No view / not sure
- ☐ Disagree
- ☐ Strongly disagree

Question 9: GOAL 4: FACILITATING A PRODUCTIVE & INCLUSIVE ECONOMY

Invest in strategic transport routes, improve network efficiency, and prioritise connections to employment and training to enable inclusive economic growth.

- ☐ Strongly agree
- ☐ Agree
- ☐ No view / not sure
- ☐ Disagree
- ☐ Strongly disagree

Question 10: GOAL 5: PROMOTING AN INTEGRATED, SUSTAINABLE & RESILIENT NETWORK

Build a safer, well-maintained, and climate-resilient transport network that protects people and infrastructure for the long term.

- ☐ Strongly agree
- ☐ Agree
- ☐ No view / not sure
- ☐ Disagree
- ☐ Strongly disagree

Question 11: GOAL 6: IMPROVING OUR UNIQUE, NATURAL & HISTORIC ENVIRONMENT

Protect natural and historic environments while reducing the negative impacts of transport on our surroundings.

- ☐ Strongly agree
- ☐ Agree
- ☐ No view / not sure
- ☐ Disagree
- ☐ Strongly disagree

Question 12: GOAL 7: DECARBONISING TRAVEL AS PART OF NET ZERO

Support increased provision of low and zero-emission transport across all travel modes.

- ☐ Strongly agree
- ☐ Agree
- ☐ No view / not sure
- ☐ Disagree
- ☐ Strongly disagree

Question 13: Is there anything more you would like to tell us about the goals or emerging policies? Are there any policies you would change, add or remove?

Section 3: Your expectations of the local transport network. What's important to you?

See 'The Mayor's Transport Plan – Discussion Document' for information to help you answer the questions in this section.

Question 14: Below are some of the ways the Mayor's Transport Plan could support EMCCA's wider inclusive growth ambitions. Please rank them in order of importance to you, with 1 being the most important and 8 being the least important:

- ☐ A transport network that makes it easier to get to education, training and employment
- ☐ A transport network that offers affordable fares and ticketing
- ☐ A transport network that makes it easier to get around without needing to rely on private car ownership
- ☐ A transport network that reduces the negative impact of transport on our neighbourhoods (such as air quality and noise)
- ☐ A transport network that facilitates active lifestyles to improve the health of our communities
- ☐ A transport network that reduces social isolation, particularly in rural areas
- ☐ A transport network that supports the movement of older and vulnerable people including children
- ☐ A transport network that provides capacity for future innovations (e.g. autonomous vehicles) and accounts for changes in the way we live, shop (e.g. drone deliveries) and work (e.g. hybrid and flexible working)

Question 15: Would you like to suggest any other ways in which the Mayor's Transport Plan could improve inclusive access to health, skills, prosperity and growth across the region, or tell us anything more about your answers above?

Question 16: Below are some of the ways the Mayor's Transport Plan could improve the experience of using our transport network. How important do you think each of the following are in improving the way that our transport network is designed in the future?

| | Very important | Important | No view / not sure | Not very important | Not at all important |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Managing future travel demand on the transport network to address congestion caused by projected population growth | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Improving the safety and personal security of people using the transport network | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Removing obstacles to walking, including with a pram or pushchair, and wheeling (e.g. inconsiderate parking blocking pavements, a lack of dropped kerbs) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Improving priority for buses and trams on the road network | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Improving priority for cycling on the transport network | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Improving the maintenance of roads, pavements, bridges, lighting etc | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Ensuring better access to green spaces in our neighbourhoods | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Focusing new housing development and employment in areas that are well connected to the transport network | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Question 17: Would you like to suggest any other ways in which the Mayor's Transport Plan could improve the way that our transport network is designed in the future, or tell us anything more about your answers above?

Question 18: Which of the following challenges, if any, regularly have a negative impact on your journeys when you are travelling around the EMCCA region? Please select all that apply.

- ☐ Congestion slows my journey down
- ☐ Congestion impacting the movement of goods and services
- ☐ A lack of suitable bus routes to take me where I want to go
- ☐ A lack of suitable rail routes to take me where I want to go
- ☐ A lack of suitable walking, wheeling & cycling routes to take me where I want to go
- ☐ A lack of information to assist in making journey planning decisions
- ☐ A lack of public transport services in my area at the time I need to travel
- ☐ Public transport services that are too infrequent or unreliable
- ☐ Lack of evening and Sunday bus services
- ☐ Public transport service connections that are not well co-ordinated
- ☐ Tickets that are not transferable between different public transport services
- ☐ Public transport services that are overcrowded
- ☐ Affordability of travel by car when factoring in the cost of parking
- ☐ Affordability of public transport services
- ☐ Safety when driving on the road network
- ☐ Safety when travelling by public transport
- ☐ Safety when walking, wheeling and/or cycling
- ☐ The limited electric vehicle charging infrastructure in the region
- ☐ Poor maintenance of the road network
- ☐ Accessibility when using public transport e.g. step-free access, level boarding.
- ☐ I have a disability, and the transport network represents a barrier to me getting around
- ☐ Not applicable – None of the above have a negative impact on my journeys

Question 19: Are there any other challenges you face in making journeys around the EMCCA region that you would like to tell us about, or tell us anything more about your answers above?

Question 20: How often do you use the following methods of transport in the East Midlands region?

| | 5 or more days a week | 2-4 days a week | At least once a week | At least once a month | At least once a year | Never |
|-----------------------------|-----------------------------|--------------------------|--------------------------|-----------------------------|--------------------------|---|
| Bus | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| | | | | | | If you select this answer, skip to Q25 |
| Train | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Tram | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Car or van (as a passenger) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Car or van (as a driver) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Taxi | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Motorbike/moped | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| E-scooter | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Bicycle | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Walk | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Wheelchair | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Mobility scooter | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Other (please specify):

.....

Section 4: Improvements to our bus network

EMCCA will take responsibility for public transport functions in April 2026. This means that EMCCA will work with bus operators to improve bus services and administer such things as concessionary fares. There will be a transition period as staff move across from the Councils to EMCCA, bringing with them their extensive local knowledge and expertise. We have included several questions in this section to seek your feedback on how we take forward this work to improve the bus network in the region.

All questions in this section are optional.

Question 21: When do you typically travel by bus?

- ☐ Weekdays
- ☐ Weekends
- ☐ Both weekday and weekends

Question 22: At what times do you typically travel by bus? Please select all that apply.

- ☐ Between 6am and 9:30am
- ☐ Between 9:30am and 3pm
- ☐ Between 3pm and 6:30pm
- ☐ Between 6:30pm and 11pm
- ☐ Between 11pm and 5:30am
- ☐ Never

Question 23: Thinking about a typical week, what are your usual/most frequent reasons for travelling by local bus? Please select all that apply.

- ☐ Travel to and from work
- ☐ Travel during course of employment / business
- ☐ Shopping (including food shopping)
- ☐ Social, including to meet with or visit friends or relatives
- ☐ Exercise or leisure
- ☐ School (including taking children to school)
- ☐ Post 16 Education (college)
- ☐ University
- ☐ Health or medical appointment
- ☐ To travel with friends
- ☐ Don't travel by bus
- ☐ Other (please specify below)

Question 24: How satisfied are you with the following aspects of bus travel?

| | Very Satisfied | Satisfied | No view / not sure | Dissatisfied | Very dissatisfied |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Passenger Experience | | | | | |
| Safety travelling to the bus stop | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Safety on the bus | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Safety at the bus stop | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Access to public transport information (e.g. real-time, apps, timetables) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Access to journey planning information | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Accessibility at stops and shelters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Accessibility at bus stations | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Accessibility to vehicles | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Ability to get a seat on the bus | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| The Network and Infrastructure | | | | | |
| Punctuality of service | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Journey time | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Distance to bus stop | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Integration with other bus and rail services | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Time of service (morning/late evenings etc.) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Frequency | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Quality of bus stations | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Quality of bus stops/shelters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Fares and Ticketing | | | | | |
| Affordability of fares | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Simplicity of fares | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Integration of fares | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Question 25: To what extent do you agree that the following improvements would encourage you to use the bus more often?

| | Strongly agree | agree | No view / not sure | Disagree | Strongly disagree |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Quicker journey times on local bus services | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Better connections between bus and rail/tram services | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Local bus services near you operating more frequently | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Local buses near you operating later in the evening | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Local buses near you operating earlier in the morning | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Local buses serving more destinations | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| More Sunday bus services | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| On-demand bus services that could be booked with an app | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Services operated with more accessible vehicles | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Services operated with electric or zero emission vehicles | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Improved waiting facilities (stops/stations/shelters) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Real-time bus information at stops and interchanges | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Safe and pleasant walking routes to and from stops | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Improved punctuality of services | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Improved reliable journey times | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Contactless payment options | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Multi-modal ticket options | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Multi-operator ticket options | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Question 26: Overall, how would you rate public transport (bus, rail and tram) in your area?

- ☐ Very satisfied
- ☐ Fairly satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Fairly dissatisfied
- ☐ Very dissatisfied

Section 5: About you

EMCCA is committed to ensuring that its services, policies and practices are free from discrimination and prejudice, meet the needs of all sections of the community and promote and advance equality of opportunity.

It is **voluntary** to disclose this information but doing so will help us:

- Better understand the communities we serve
- Enable us to ensure that we can identify, tackle and prevent issues that would otherwise prevent engagement with different groups of people
- Ensure our services are suitable for and reach as wide an audience as possible
- Ensure this survey has reached as wide an audience as possible
- Meet our obligations under the Equality Act 2010

Question 27: What is your postcode **sector** (full first half plus the first number only of the second half of your postcode)? This will allow us to see what types of areas people are responding from. It will not identify your house.

.....

☐ Prefer not to say

Question 28: What was your age on your last birthday?

- ☐ Under 18
- ☐ 19 – 24
- ☐ 25 – 39
- ☐ 40 – 49
- ☐ 50 – 59
- ☐ 60 – 64
- ☐ 65 – 74
- ☐ 75 +
- ☐ Prefer not to say

Question 29: Do you have a long-standing illness or disability (physical or mental impairment that has a 'substantial' and 'long-term' negative effect on your ability to do normal daily activities)?

- ☐ Yes
- ☐ No
- ☐ Prefer not to say

Question 30: Do you have a concessionary bus pass entitling you to free travel?

- ☐ Yes
- ☐ No

Question 31: Which of the following best describes you?

- ☐ Employed full-time (30 or more hours per week)
 - ☐ Employed part-time (less than 30 hours per week)
 - ☐ Self employed
 - ☐ Government supported training programme
 - ☐ Full-time education (school / college / university)
 - ☐ Unemployed and available for work
 - ☐ Long term sick / disabled
 - ☐ Wholly retired from work
 - ☐ Looking after the home
 - ☐ Other (please specify below)
 - ☐ Prefer not to say
-

Question 32: Do you identify as:

- ☐ Female
 - ☐ Male
 - ☐ Non-binary / agender / gender-fluid
 - ☐ Prefer to self-describe (please specify below if you wish)
 - ☐ Prefer not to say
-

Question 33: Does your gender identity match your sex registered at birth?

- ☐ Yes – my gender is the same as at birth
- ☐ No – my gender identity has changed
- ☐ Prefer not to say

Question 34: What is your ethnic group? Please select one option.

- | | |
|---|--|
| <input type="checkbox"/> Arab | <input type="checkbox"/> Mixed - Asian and White |
| <input type="checkbox"/> Asian or Asian British - Bangladeshi | <input type="checkbox"/> Mixed - Black African and White |
| <input type="checkbox"/> Asian or Asian British - Indian | <input type="checkbox"/> Mixed - Black Caribbean and White |
| <input type="checkbox"/> Asian or Asian British - Pakistani | <input type="checkbox"/> Other Mixed Background |
| <input type="checkbox"/> Chinese | <input type="checkbox"/> White British |
| <input type="checkbox"/> Other Asian Background | <input type="checkbox"/> White Irish |
| <input type="checkbox"/> Black or Black British - African | <input type="checkbox"/> Gypsy or Traveller |
| <input type="checkbox"/> Black or Black British - Caribbean | <input type="checkbox"/> Other White background |
| <input type="checkbox"/> Other Black Background | |
| <input type="checkbox"/> Prefer to self-describe (please specify below if you wish) | |

☐ Prefer not to say

THANK YOU FOR COMPLETING THIS QUESTIONNAIRE

Thank you for completing this questionnaire, your response is greatly valued towards developing the Mayor's Transport Plan and Bus Service Improvement Plan.

If you are interested in receiving more information from us in the future regarding the Mayor's Transport Plan, please provide a preferred method of contact and add your details below:

- ☐ Email
- ☐ Post

Email: _____

Name: _____

Address Line 1: _____

Address Line 2: _____

Town/City: _____ Postcode: _____

If you change your mind at any point about your data being used for this purpose, you can withdraw your consent by contacting transportplan@eastmidlands-cca.gov.uk. For more information on how we handle or process your data, please see EMCCA's Privacy Policy:

<https://www.eastmidlands-cca.gov.uk/governance/privacypolicy/>

Please return this survey to a public consultation event or mail to:

FAO EMCCA LTP Survey, Haskoning, 6th floor, Cornerblock, 2 Cornwall St, Birmingham B3 2DX

The Mayor's Transport Plan

Feedback Questionnaire: Businesses and Organisations

Before you complete this questionnaire, please read the supporting information in the Mayor's Transport Plan Discussion Document.

We'd like your feedback on the emerging principles of the Mayor's Transport Plan, as well as the experiences your business or organisation has of using our transport network. Understanding the challenges you face and your aspirations for the future of transport in our region will help shape improvements that matter. So, your input is vital to informing the next stages of the development of the Plan. All responses will be anonymous and you will not be identified.

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☐ As an individual. If you are an individual, please do not complete this survey and instead complete the questionnaire for individuals.

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- ☐ Strongly agree
- ☐ Agree
- ☐ No view / not sure
- ☐ Disagree
- ☐ Strongly disagree

Question 4: Please rank the four strategic themes of the Mayor's Transport Plan in order of your agreement, with 1 being the theme you most strongly agree with and 4 being the one you least agree with:

- ☐ To increase modal choice (the choice between transport types: car, bus, train, bicycle, walking)
- ☐ To better connect communities
- ☐ To create greater economic opportunity
- ☐ To protect our environment

Question 5: Is there anything more you would like to tell us about the ambition for the Mayor's Transport Plan? Are there any aims or goals you would change, add or remove?

Section 2: Key policies to deliver the Mayor's Transport Plan

Analysis of the issues, challenges and opportunities facing the EMCCA region has helped to shape the direction of the Mayor's Transport Plan and its policies. This has resulted in the emergence of a set of 22 policies defining the key areas of focus for the Plan, which have been developed in collaboration with the constituent authorities.



See the 'Key policies' section of 'The Mayor's Transport Plan – Discussion Document' for information to help you answer the questions in this section.

Question 6: To what extent do you agree or disagree that the emerging policies detailed below will enable the Mayor's Transport Plan to meet its first goal:

To strengthen and extend the public transport network

| | Strongly agree | Agree | No view / not sure | Disagree | Strongly disagree |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Bringing public transport nearer more people | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Improving reliability, journey times and frequencies | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Enhancing the passenger experience | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Supporting simpler and more affordable public transport tickets | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Improving the ease of switching between different types of transport (e.g. bus and rail) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Question 7: To what extent do you agree or disagree that the emerging policies detailed below will enable the Mayor's Transport Plan to meet its second goal:

To support active, healthy and vibrant places

| | Strongly agree | Agree | No view / not sure | Disagree | Strongly disagree |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Creating transformative cycling, walking & wheeling (aids or wheeled devices used by people with limited mobility) networks | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Integrating active modes (walking, wheeling and cycling) into our wider transport networks | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

| | | | | | |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Supporting people to use active modes with training and information | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|

Question 8: To what extent do you agree or disagree that the emerging policies detailed below will enable the Mayor's Transport Plan to meet its third goal:

To connect communities and new homes

| | Strongly agree | Agree | No view / not sure | Disagree | Strongly disagree |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Designing our places to bring people closer to key services | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Focusing new housing and employment developments in well-connected areas | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Enhancing the quality of our public spaces | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Increasing provision of shared transport (e.g. hire bikes, car share clubs, e-scooters) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Better connecting communities by active and sustainable travel options | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Question 9: To what extent do you agree or disagree that the emerging policies detailed below will enable the Mayor's Transport Plan to meet its fourth goal:

To facilitate a productive and inclusive economy

| | Strongly agree | Agree | No view / not sure | Disagree | Strongly disagree |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Working collaboratively to influence funding decisions to invest in the strategic growth corridors | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Supporting efficient operation of our transport networks | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Prioritising investment to connect people to employment and training opportunities to enable growth | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Question 10: To what extent do you agree or disagree that the emerging policies detailed below will enable the Mayor's Transport Plan to meet its fifth goal:

To promote an integrated, sustainable and resilient network

| | Strongly agree | Agree | No view / not sure | Disagree | Strongly disagree |
|--|----------------|-------|--------------------|----------|-------------------|
|--|----------------|-------|--------------------|----------|-------------------|

| | | | | | |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Improving the climate resilience of our transport networks | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Making our roads safer by following the 'Safe System' approach, so people, vehicles and road infrastructure interact in a way that secures safety | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Improving maintenance of our networks so our assets (roads, pavements, bridges, lighting etc) stay in good condition for longer | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Question 11: To what extent do you agree or disagree that the emerging policies detailed below will enable the Mayor's Transport Plan to meet its sixth goal:

To improve our unique natural and historic environment

| | Strongly agree | Agree | No view / not sure | Disagree | Strongly disagree |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Supporting the protection and enjoyment of our environments | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Reducing the negative impact of transport and travel on the environment | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Question 12: To what extent do you agree or disagree that the emerging policies detailed below will enable the Mayor's Transport Plan to meet its sixth goal:

To decarbonise travel as part of net zero

| | Strongly agree | Agree | No view / not sure | Disagree | Strongly disagree |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Working with partners to support increased provision for low and zero emission fuels for all transport modes | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Question 13: Is there anything more you would like to tell us about the emerging policies presented above? Are there any policies you would change, add or remove?

Section 3: Your expectations of the local transport network. What's important to you?

See 'The Mayor's Transport Plan - Discussion document' for information to help you answer the questions in this section.

Question 14: Below are some of the ways the Mayor's Transport Plan could support EMCCA's wider inclusive growth ambitions. Please rank them in order of importance of improving access to health, skills, prosperity and growth across the region, with 1 being the most important and 8 being the least important:

- ☐ A transport network that makes it easier to get to education, training and employment
- ☐ A transport network that offers affordable fares and ticketing
- ☐ A transport network that makes it easier to get around without needing to rely on private car ownership
- ☐ A transport network that reduces the negative impact of transport on our neighbourhoods (such as air quality and noise)
- ☐ A transport network that facilitates active lifestyles to improve the health of our communities
- ☐ A transport network that reduces social isolation, particularly in rural areas
- ☐ A transport network that supports the movement of older and vulnerable people including children
- ☐ A transport network that provides capacity for future innovations (e.g. autonomous vehicles) and accounts for changes in the way we live, shop (e.g. drone deliveries) and work (e.g. hybrid and flexible working)

Question 15: Would you like to suggest any other ways in which the Mayor's Transport Plan could improve inclusive access to health, skills, prosperity and growth across the region, or tell us anything more about your answers above?

Question 16: Below are some of the ways the Mayor's Transport Plan could improve the experience of using our transport network. How important do you think each of the following are in improving the way that our transport network is designed in the future?

| | Very important | Important | No view / not sure | Not very important | Not at all important |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Managing future travel demand on the transport network to address congestion caused by projected population growth | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Improving the safety and personal security of people using the transport network | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Removing obstacles to walking, including with a pram or pushchair, and wheeling (e.g. inconsiderate parking blocking pavements, a lack of dropped kerbs) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Improving priority for buses and trams on the road network | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Improving priority for cycling on the transport network | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Improving the maintenance of roads, pavements, bridges, lighting etc | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Ensuring better access to green spaces in our neighbourhoods | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Focusing new housing development and employment in areas that are well connected to the transport network | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Question 17: Would you like to suggest any other ways in which the Mayor's Transport Plan could improve the way that our transport network is designed in the future, or tell us anything more about your answers above?

Question 18: Which of the following challenges, if any, regularly have a negative impact on your business or organisation? Please tick all that apply

- ☐ Congestion slows my journey down
- ☐ Congestion impacting the movement of goods and services
- ☐ A lack of suitable bus routes to take me where I want to go
- ☐ A lack of suitable rail routes to take me where I want to go
- ☐ A lack of suitable walking, wheeling & cycling routes to take me where I want to go
- ☐ A lack of information to assist in making journey planning decisions
- ☐ A lack of public transport services in my area at the time I need to travel
- ☐ Public transport services that are too infrequent or unreliable
- ☐ Lack of evening and Sunday bus services
- ☐ Public transport service connections that are not well co-ordinated
- ☐ Tickets that are not transferable between different public transport services
- ☐ Public transport services that are overcrowded
- ☐ Affordability of travel by car when factoring in the cost of parking
- ☐ Affordability of public transport services
- ☐ Safety when driving on the road network
- ☐ Safety when travelling by public transport
- ☐ Safety when walking, wheeling and/or cycling
- ☐ The limited electric vehicle charging infrastructure in the region
- ☐ Poor maintenance of the road network
- ☐ Accessibility when using public transport e.g. step-free access, level boarding.
- ☐ I have a disability, and the transport network represents a barrier to me getting around
- ☐ Not applicable – None of the above have a negative impact on my journeys

Question 19: Are there any other transport related challenges your business or organisation faces in making journeys around the EMCCA region that you would like to tell us about, or tell us anything more about your answers above?

Section 4: Improvements to our bus network

EMCCA will take responsibility for public transport functions in April 2026. This means that EMCCA will work with bus operators to improve bus services and administer such things as concessionary fares. There will be a transition period as staff move across from the Councils to EMCCA, bringing with them their extensive local knowledge and expertise. We have included several questions in this section to seek your feedback on how we take forward this work to improve the bus network in the region.

Question 20: When do your staff typically travel to and from the business or organisation?

- ☐ Weekdays
- ☐ Weekends
- ☐ Both weekday and weekends
- ☐ Never – staff work remotely

Question 21: Considering business hours and shift working, when do your staff typically travel to and from the business or organisation? [Tick all that apply]

- ☐ Between 6am and 9:30am
- ☐ Between 9:30am and 3pm
- ☐ Between 3pm and 6:30pm
- ☐ Between 6:30pm and 11pm
- ☐ Between 11pm and 5:30am
- ☐ Never
- ☐ All of the above
- ☐ Never

Question 22: As an organisation or business, do you offer salary sacrifice travel schemes (e.g. Discounted Robin Hood Annual Pass in Nottinghamshire)

- ☐ Yes (please specify below)

-
- ☐ No
 - ☐ Not sure

Question 23: As an organisation or business, do you promote public transport services for commuting and business travel?

- ☐ Yes
- ☐ No
- ☐ Not sure

Question 24: How satisfied are you with the following aspects of the bus network serving your business or organisation?

| | Very Satisfied | Satisfied | No view / not sure | Dissatisfied | Very dissatisfied |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Passenger Experience | | | | | |
| Safety travelling to the bus stop | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Safety on the bus | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Safety at the bus stop | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Access to public transport information (e.g. real-time, apps, timetables) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Access to journey planning information | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Accessibility at stops and shelters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Accessibility at bus stations | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Accessibility to vehicles | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Ability to get a seat on the bus | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| The Network and Infrastructure | | | | | |
| Punctuality of service | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Journey time | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Distance to bus stop | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Integration with other bus and rail services | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Time of service (morning/late evenings etc.) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Frequency | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Quality of bus stations | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Quality of bus stops/shelters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Fares and Ticketing | | | | | |
| Affordability of fares | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Simplicity of fares | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Integration of fares | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Question 25: To what extent do you agree that the following improvements would encourage people to use the bus more often to travel to your business or organisation premises?

| | Strongly agree | agree | No view / not sure | Disagree | Strongly disagree |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Quicker journey times on local bus services | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Better connections between bus and rail/tram services | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Local bus services near you operating more frequently | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Local buses near you operating later in the evening | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Local buses near you operating earlier in the morning | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Local buses serving more destinations | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| More Sunday bus services | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| On-demand bus services that could be booked with an app | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Services operated with more accessible vehicles | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Services operated with electric or zero emission vehicles | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Improved waiting facilities (stops/stations/shelters) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Real-time bus information at stops and interchanges | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Safe and pleasant walking routes to and from stops | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Improved punctuality of services | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Improved reliable journey times | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Contactless payment options | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Multi-modal ticket options | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Multi-operator ticket options | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Question 26: Overall, how would you rate public transport (bus, rail and tram) in the area serving your business or organisation?

- ☐ Very satisfied
- ☐ Fairly satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Fairly dissatisfied
- ☐ Very dissatisfied

Section 5: About your business / organisation

Question 27: What is the postcode of the main address in the EMCCA region of your business or organisation?

.....

☐ Prefer not to say

Question 28: Where in the EMCCA region does your business or organisation have premises? Please tick all areas where the organisation has premises.

- | | |
|--|--|
| <input type="checkbox"/> Amber Valley | <input type="checkbox"/> Ashfield |
| <input type="checkbox"/> Bolsover | <input type="checkbox"/> Bassetlaw |
| <input type="checkbox"/> Chesterfield | <input type="checkbox"/> Broxtowe |
| <input type="checkbox"/> Derby City | <input type="checkbox"/> Gedling |
| <input type="checkbox"/> Derbyshire Dales | <input type="checkbox"/> Mansfield |
| <input type="checkbox"/> Erewash | <input type="checkbox"/> Newark and Sherwood |
| <input type="checkbox"/> High Peak | <input type="checkbox"/> Nottingham City |
| <input type="checkbox"/> North East Derbyshire | <input type="checkbox"/> Rushcliffe |
| <input type="checkbox"/> South Derbyshire | |

Question 29: What size is your business or organisation?

- ☐ Micro (0-9 employees)
- ☐ Small (10-49 employees)
- ☐ Medium sized (50-249 employees)
- ☐ Large (250+ employees)
- ☐ Prefer not to say

Question 30: How often do changes or challenges to the transport network in the EMCCA region affect your business' or organisation's operations?

- ☐ Never
- ☐ Rarely
- ☐ Sometimes
- ☐ Often
- ☐ Very Often

Question 31: How do changes or challenges to the transport network in the EMCCA region tend to impact your business or organisation? [Select all that apply]

- ☐ They reduce the accessibility of our premises to customers/suppliers
- ☐ They reduce our outputs through lost staff hours
- ☐ They increase our transport costs
- ☐ They increase the cost of products/services provided by suppliers
- ☐ They make staff retention and recruitment more difficult
- ☐ Other (please specify below)

Question 32: Is there anything more you would like to tell us about how changes or challenges to the transport network in the EMCCA region impact your business or organisation?

THANK YOU FOR COMPLETING THIS QUESTIONNAIRE

Thank you for completing this questionnaire, your response is greatly valued towards developing the Mayor's Transport Plan and Bus Service Improvement Plan.

If you are interested in receiving more information from us in the future regarding the Mayor's Transport Plan, please provide a preferred method of contact and add your details below:

- ☐ Email
- ☐ Post

Email: _____

Name: _____

Business / Organisation Name: _____

Address Line 1: _____

Address Line 2: _____

Town/City: _____ Postcode: _____

If you change your mind at any point about your data being used for this purpose, you can withdraw your consent by contacting transportplan@eastmidlands-cca.gov.uk. For more information on how we handle or process your data, please see EMCCA's Privacy Policy:

www.eastmidlands-cca.gov.uk/governance/privacypolicy

Please return this survey to a public consultation event or mail to:

FAO EMCCA LTP Survey, Haskoning, 6th floor, Cornerblock, 2 Cornwall St, Birmingham, B3 2DX