

NOT HELD

East Midlands Combined County Authority
Northern Gateway Enterprise Centre
Saltergate
Chesterfield
S40 1UT

21/08/2025

Freedom of Information Request – Ref: FOI 77

I would like to know the number of complaints received by the Local Authority's Trading Standards service relating to Home Maintenance and Improvements; broken down by breach type (Case Codes)1)Criminal2)Civil".

Received between 19/8/2024 – present.

Secondly, I would also like to know the number of complaints within the same time period received by the Local Authority's Trading Standards service relating to Home Maintenance and Improvements that were classified as "Suspected Scam/rogue trader".

Thirdly, can you also tell me how many Trading Standards officer(s) you have in your authority.

Fourthly, I also want to know many traders within the home maintenance and improvements sector have been subjected to successful prosecution during the time frame above.

The East Midlands Combined Authority does not operate a Trading Standards Service as we do not carry out these types of works. We recommend diverting this request to the following authorities who operate in the EMCCA region:

- 1. Derby City Council**
- 2. Derbyshire County Council**
- 3. Nottingham City Council**
- 4. Nottinghamshire County Council**

I hope this satisfies your request.

If you are dissatisfied with this decision, you may write to request an internal review. The internal review will be carried out by someone who did not make the original decision, and they will re-assess how the Department handled the original request.

If you wish to request an internal review, please write or send an email to the Information Governance Team within two months of the date of this letter, at the following address:

Information Governance Team
East Midlands Combined County Authority
North Enterprise Gateway
Saltergate
Chesterfield
S40 1UT



e-mail: FOI@eastmidsdevo.org.uk

Please remember to quote the reference number above in any future communications.

If you remain dissatisfied after an internal review decision, you have the right to appeal to the Information Commissioner's Office. You can find further details on how to do this via Information Commissioner's Office website: [FOI and EIR complaints | ICO](#).

Regards

Information Governance Team

East Midlands Combined County Authority